

# MILLSAP WATER SUPPLY CORP.

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## PUBLIC NOTICE TO CUSTOMERS/CONSUMERS RETURN TO WATER CONSERVATION AND DROUGHT CONTINGENCY - STAGE II

**From the City of Mineral Wells:** A review of current water levels and long-term forecasted weather conditions indicates Stage III water conservation restrictions can be rescinded to Stage II. The level at Lake Palo Pinto has remained above the emergency threshold of 857' MSL, for more than 10 days. As the drought conditions remain throughout the State of Texas and in a continued effort to better prepare us for severe drought conditions, the City of Mineral Wells has reverted back to **STAGE II Water Use Restrictions** of their Water Conservation and Drought Contingency Plan as of November 10, 2023. Please see this link to information from the City of Mineral Wells concerning conditions and the steps being taken under STAGE II at the time of this mail out.

[https://www.mineralwellstx.gov/DocumentCenter/View/8404/DCP\\_StageII\\_DroughtUpdate\\_121523](https://www.mineralwellstx.gov/DocumentCenter/View/8404/DCP_StageII_DroughtUpdate_121523)

For information from the City of Mineral Wells on the past and current conditions, please use this link for all the status reports published. <https://www.mineralwellstx.gov/DocumentCenter> Look under Water Customer Service.

In response to this, the surrounding water supply corporations and other wholesale customers of the City of Mineral Wells are rescinding Stage III Water Use Restrictions, and now are reverting back to **Stage II Water Use Restrictions** of their Drought Contingency Plans, in addition to other requirements.

**What it means for Millsap Water Supply members and customers:** According to Millsap Water Supply Corporation Drought Contingency Plan and in cooperation and agreement with the City of Mineral Wells, our system is expected to continue the mandatory conservation measures and to **reduce our water usage 25%**. Thus, Millsap Water Supply Corporation, is reverting to **Stage II** of the Water Conservation and Drought Contingency Plan beginning **December 26, 2023**, and going forward. STAGE II will remain in effect until further notice. Millsap WSC will return to the mandatory water conservation measures implemented in STAGE II previously, in addition to other requirements. These measures are intended to prohibit non-essential water use.

All members/customers are expected to comply with these reductions and comply with the posted restrictions. **All customers should address leaks immediately.**

**The water conservation measures that were implemented PREVIOUSLY in STAGE II will continue as follows:**

**No outside water use permitted.**

- This means that **DRAINING, FILLING/REFILLING OR TOPPING OFF** of swimming pools **will not be permitted.**
- This means that **LANDSCAPE WATERING USING IRRIGATION SYSTEMS, SPRINKLERS OR HAND WATERING** of landscape, shrubs, gardens, and grass **will not be permitted.**

The **ONLY** outside water use exception is for **animals**.

**Construction projects shall use reuse water.**

**Businesses requiring water as a basic function of the business, such as nurseries, commercial car washes, laundromats, high-pressure water cleaning services, etc., will obtain written permission from the MWSC Board of Directors for intended water use.**

**Commercial uses not listed will be controlled to the extent directed by the MWSC Board of Directors.**

The water use restrictions implemented in STAGE II will continue effective **December 26, 2023** and going forward and will remain in effect until further notice.

Please be advised that **VIOLATIONS may result in:**

1. First violation: The customer will be notified by written notice in the form of 'Customer Notice of Violation' of their specific violation. This notice will be attached to customer's door or gate.
2. Subsequent violations:
  - a. After written notice, the utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is less.
  - b. After written notice, the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24-hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.

The normal reconnect fee of the utility will apply for restoration of service each time.

An information center on ways to help reduce water consumption is located at the corporation office at the address listed above. The contact person for information is Dawne Steen, or you may speak to any staff member at the cooperate office. A copy of the Water Conservation and Drought Contingency Plan is available at the Information Center as listed above.

Your cooperation in this effort is greatly appreciated. If you have questions or if we can be of any assistance, please do not hesitate to contact the corporation's office at the number listed above from 9 AM to 1 PM Monday through Friday, excluding holidays.

Millsap Water Supply Corporation  
Board of Directors